

		Being Performed		Thru what method	Comments
		Yes	No		
	PWD Development Related Services				
	Repairs, water service piping, scheduling and inspection	X		Email, phone, and web-based technology	
	New, Water service connections, scheduling and inspection	X		Email, phone, and web-based technology	Only those with an existing permit or on the essential list, or approved by management
	Repairs, sanitary laterals, scheduling and inspection	X		Email, phone, and web-based technology	
	New, Sanitary laterals, scheduling and inspection	X		Email, phone, and web-based technology	Only those with an existing permit or on the essential list, or approved by management
	Repairs to Stormwater Laterals, scheduling and inspection	X		Email, phone, and web-based technology	
	New Stormwater Laterals, scheduling and inspection	X		Email, phone, and web-based technology	Only those with an existing permit or on the essential list, or approved by management
	Dissemination of known Flow Test Data	X		Email	
	GPIS review and processing	X		web-based Technology	GPIS = Guaranteed Pavement Information System, Streets Department App to coordinated street openings
	Performing flow tests	X			
	Collecting fees for flow test	X			Invoices mailed to requestor
	Utility Plan Review and sign-off	X		Submittal by email, and email reply	
	Processing Design One Calls	X		One call pulls electronic documents, sends by email to Water Records for email dissemination	
	Processing Excavation One-Call for mark out	X		Electronic submission, email information to mark-out crew	
	Processing Act 537 Applications	X		Email submission, and	
	Stormwater Management - Conceptual Reviews/Approvals	X		Electronic submission online	
	Stormwater Management - Technical Reviews/Approvals	X		Electronic submission online	
	Collecting Fees for Stormwater Management review	X		Payment is mailed and confirmed via email	
	Stormwater Management - active construction inspections	X		Email, inspections in accordance with State and City COVID-10 guidelines	
	Stormwater Management - post-construction inspections	X		Email, inspections in accordance with State and City COVID-10 guidelines	
	Private Cost plan review	X		Email, web-based technology	
	Generating and issuing Private Cost Agreements	X		Email	
	Fielding Stormwater Related Questions	X		Email, web-based technology	
	Fielding Utility Plan Related Questions	X		Email, web-based technology	
	Fielding Act 537 Related Questions	X		Email, web-based technology	
	Fielding PWD Infrastructure questions	X		Email, web-based technology	
	Fielding Private Cost related questions	X		Email, web-based technology	
	Stormwater Billing & Incentives - fielding questions, processing credit applications	X		Email, web-based technology	
	Updating Eclipse with PWD approvals				
	Act 537	X		Web-based technology	Required PWD sign-off as a prerequisite to L&I issuance of Building Permit

	Utility Plan Review	X		Web-based technology	Required PWD sign-off as a prerequisite to L&I issuance of Building Permit
	Stormwater Management	X		Web-based technology	Required PWD sign-off as a prerequisite to L&I issuance of Building Permit
	Water/Sewer Availability sign-off	X		Web-based technology	Required PWD sign-off as a prerequisite to L&I issuance of Building Permit
	Green Infrastructure Conflicts	X		Web-based technology	Required PWD sign-off as a prerequisite to L&I issuance of Building Permit
	PWD Operations Division				
	Ground water Discharge permits	X		No Change - Mail in permit application to the PWD Industrial Waste Unit	https://www.phila.gov/water/PDF/GD_Permit_Appl.pdf
	Meter installation, new	X		Call current Permit Desk # 215-768-8323	We will only install them in unoccupied buildings
	Meter installation, replacement		X		not entering occupied homes, buildings
	Ferrule taps, new	X		With approved permit contact 215-685-9627	
	Discontinuance permits	X		Call current Permit Desk # 215-768-8323	PWD Meter shop is not entering occupied buildings to remove meters at this time due to Covid - Builder to ensure water shut off prior to demolition.